



City of San Jacinto

City Manager Update – October 2019

December 3, 2019

City Clerk's Office

Public Records Requests 2019 – YTD Through November 30, 2019

	JAN	FEB	MARCH	APRIL	MAY	JUNE	JULY	AUG	SEPT	OCT	NOV	DEPARTMENT TOTALS
CODES	3	1	0	0	0	2	5	1	0	0	1	13
BUILDING	5	3	3	4	6	9	4	10	9	8	3	64
PLANNING	1	3	5	3	2	2	1	1	2	0	0	20
FINANCE	5	3	6	2	3	4	1	2	3	1	3	33
HR	0	1	1	0	1	0	0	0	1	0	0	4
IT	0	0	0	0	1	0	1	0	0	0		2
CITY COUNCIL	0	0	0	0	0	1	0	1	0	0	1	3
PUBLIC WORKS	0	0	0	0	0	0	0	0	1	0	0	1
MONTHLY TOTALS	14	11	15	9	13	18	12	15	16	9	8	140

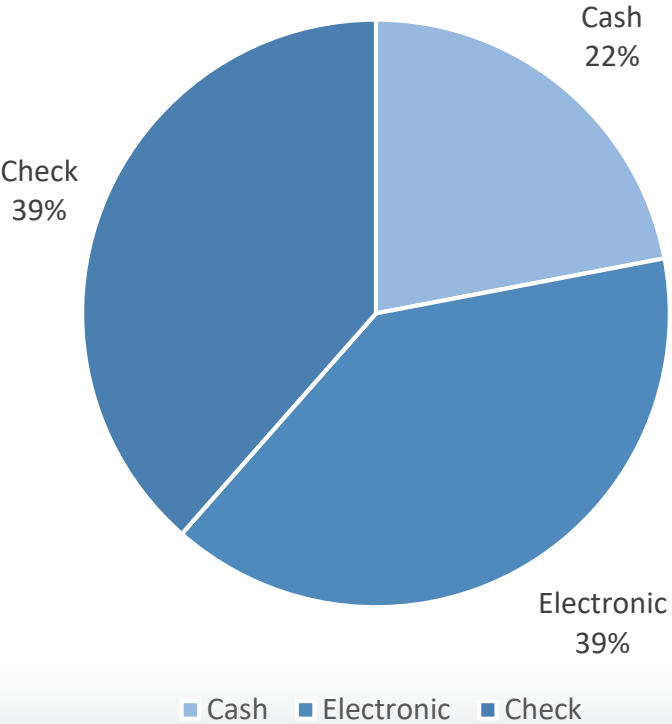


Water Billing Overview

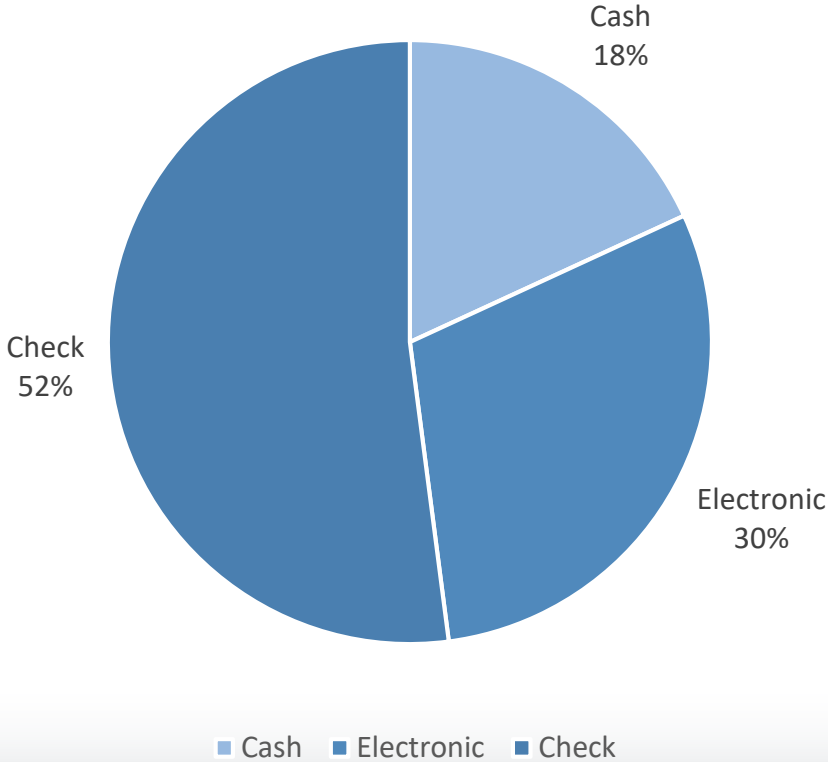
Invoices Mailed	4,139
Payments Received	\$430,752.25
Work Orders Processed	212
New Services	50
Closed Accounts	34

Staff continues to encourage online payments. Statistics show a steady increase in the number of customers paying by electronic methods

Water Customer Count



Water Payment Totals



More Ways to Pay

The City now accepts electronic payments for business license renewals and permits. For more information, please visit the **Business License** and **Building & Safety** page on the City's website.

DON'T WAIT IN LINE... PAY ONLINE!

Pay Online or by phone! Payments are posted daily at 5 pm.
Payments made after 5pm will post to you water account the following business day.

www.sanjacintoca.gov
(877) 260-7818

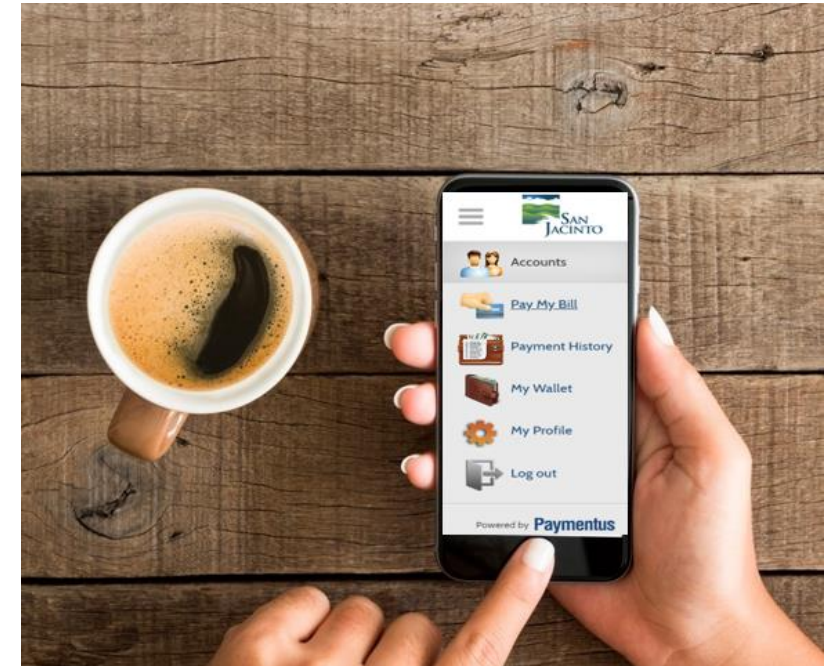

You can pay your San Jacinto Water Department bill quickly and easily using a debit card, credit card, or e-check. It's fast, convenient, and secure!

DID YOU KNOW?

Puede pagar su cuenta de agua de la Ciudad de San Jacinto fácilmente con tarjeta de débito, crédito, o cheque electrónico – SIN TARIFAS. Es rápido, conveniente, y seguro!

To protect your privacy, please do not make phone payments while in our lobby.

Para su protección, favor de no hacer pagos telefónicos mientras este en nuestra oficina.

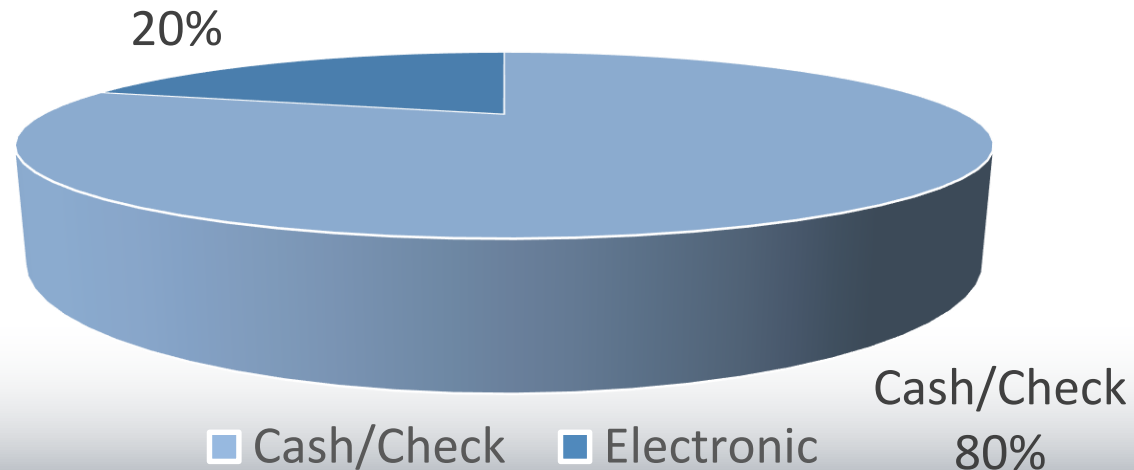


Business License Activity

Total Active Business Licenses	2,537
New In-Town Licenses	18
New Out-of-Town Licenses	20
2020 Renewals Mailed	2,550

2020 Business License Renewals mailed in November!

Electronic Payment Method Statistics



Community Development Department Overview

	August 2019	September 2019	October 2019	YTD	2018 Totals
Phone Calls	1306	1,201	1232	10,215	15,897
Counter Visits	717	723	796	6,433	7,197
Total Customer Contacts	2,023	1,924	2,028	16,648	23,094



Planning Division

	October 2019	YTD	2018 Totals
Entitlements Submitted	15	48	51
Projects Approved	1	34	72
Over the Counter (Temporary Use Permit, Special Event Permit, Home Occupation Permit)	7	87	75

Planning Division



Building & Safety Division

	September 2019	October 2019	YTD	2018 Totals
Building Inspections	411	370	3,356	4,356
Permits Issued	130	98	821	930
Permits Applied For	159	109	1,043	1,255
Private Investment	\$4.326	\$4.392	\$30.29M	\$64.255M

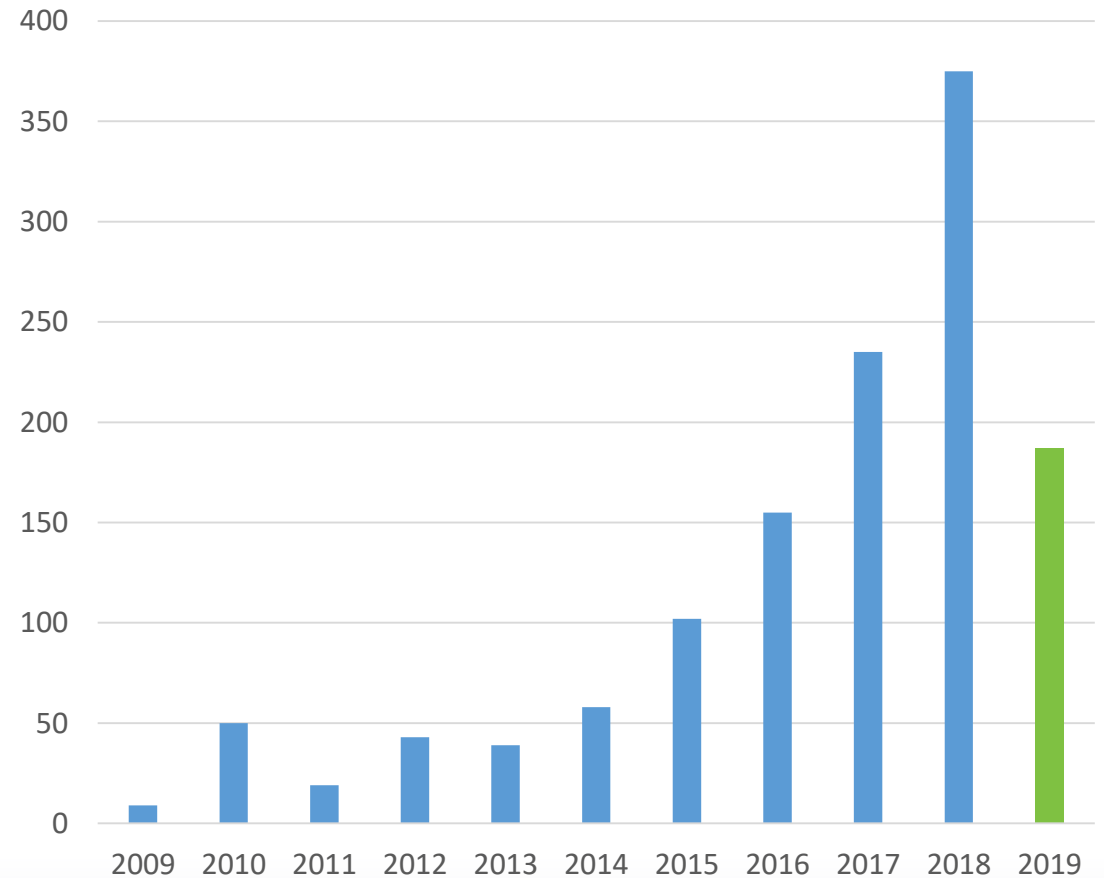
Building & Safety Division

New Single-Family Residences	
2019	187
2018	375
2017	235
2016	155
2015	102
2014	58
2013	39
2012	43
2011	19
2010	50

952

311

New Single-Family Residences



■ 2009 ■ 2010 ■ 2011 ■ 2012 ■ 2013 ■ 2014
 ■ 2015 ■ 2016 ■ 2017 ■ 2018 ■ 2019



*As of November 27, 2019



Richmond American Homes Seasons at Potter Ranch Framing Stage for Model Homes



Signature Homes Residential Finals



Sonic | 7-11 | Soapy Joe's Rough Grading



Dollar Tree Setting Forms for Foundation



DR Horton – Palisades Ranch Residential Finals



KB Home – The Cove Grading for Tract 30036



Code Enforcement Division

	August 2019	September 2019	October 2019	YTD
Notice of Violations Issued	623	724	697	6,167
Citations Issued	103	82	64	920
Proactive Activities	823	846	699	7,238
New Inspections	145	122	151	1,375
Re-check Inspections	734	593	602	6,109
Cases Closed	471	378	379	3,972



Inoperative Vehicle Removal



Weed Abatement



Junk, Trash, & Furniture Removal



Trailer Storage



Inoperative Vehicle & Unpermitted Parking



Call Breakdown

	June	Aug	Nov
Com Fire / Haz Mat	1 / 0	0 / 0	0 / 1
Vehicle Fire	0	2	4
False Alarm	27	19	30
Medical	457	433	446
Other Fire / Other Misc.	4 / 4	2 / 7	5 / 14
Public Service Asst.	24	11	22
Residential fire	1	3	0
Rescue	1	1	2
Ringling Alarm / Standby	2 / 4	4 / 6	2 / 5
Traffic Collision	28	38	39
Wildland Fire	2	5	0
Total Calls	555	530	570