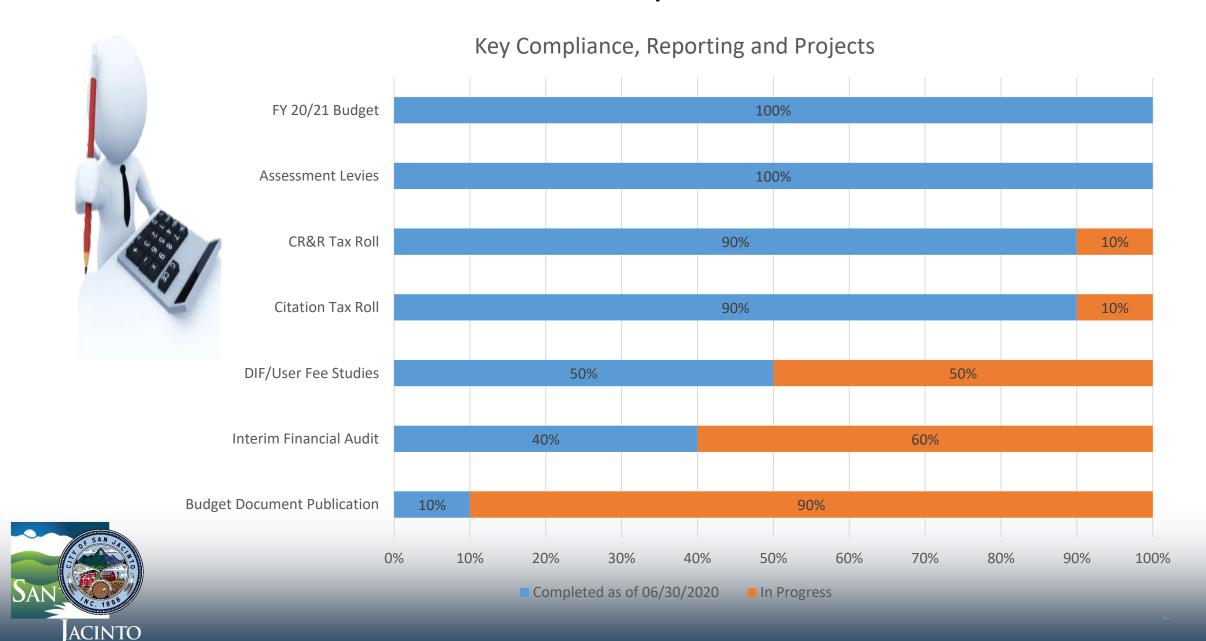


# City of San Jacinto

City Manager Report - June 2020 Accomplishments August 4, 2020 - City Council Meeting

## Finance Department



# Finance Department Water Billing Overview

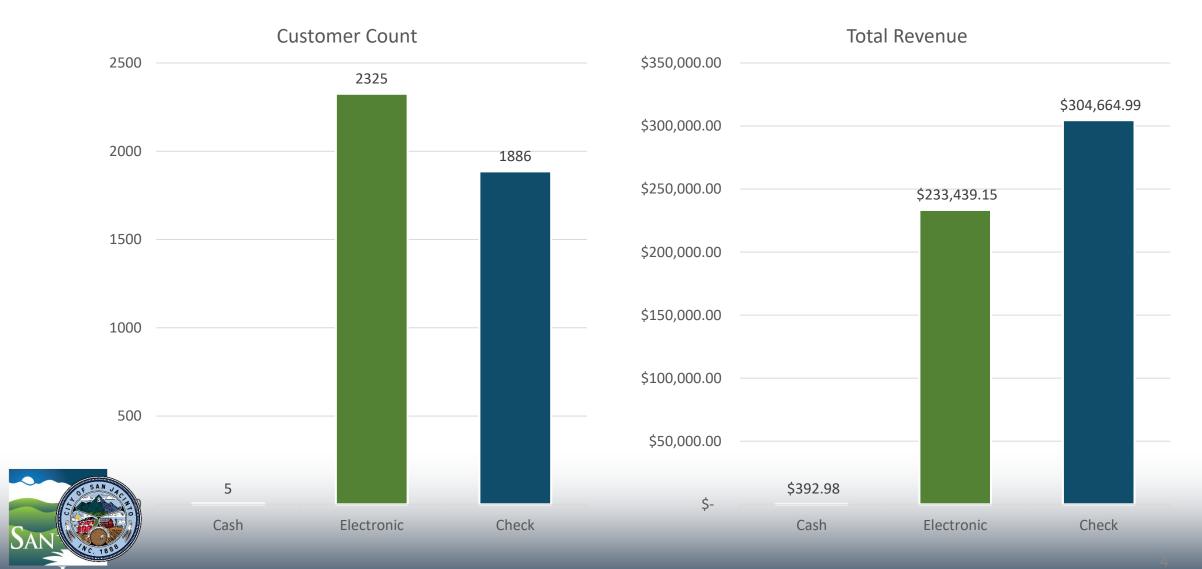
Payments Received	\$538,497.12
Invoices Mailed	4,157
Work Orders Processed	152
New Services	39
Closed Accounts	48



Due to the effects of COVID-19, water disconnections for non-payment have been postponed.

### Finance Department

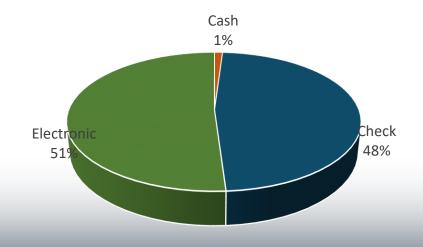
Water Utilities Payment Methods by Customer Count and Total Revenue



### Finance Department Business License Activity

Total Active Business Licenses	2,460
New In-Town Licenses	11
New Out-of-Town Licenses	26
2020 Renewals Processed	59

#### Payment Method Statistics





### Finance Department

The City accepts electronic payments for utility billing, business license renewals and permits.

For information, please visit the *Water Billing*, *Business License* and *Building & Safety* page on the City's website.



www.sanjacintoca.gov













## Community Development Department Overview

	April 2020	May 2020	June 2020	YTD	2019 Totals
Phone Calls	1,338	1,322	1,623	7,704	11,167
Counter Visits	**	**	**	1,908	6,826
Total Customer Contacts	1,338	1,322	1,623	9,612	17,993



<sup>\*\*</sup>No Counter visits due to City Hall Closure in response to COVID-19

# Planning Division

	June 2020	2020 Totals	2019 Totals
Entitlements Submitted	8	36	54
Projects Approved	10	31	47
Over the Counter (Temporary Use Permit, Special Event Permit, Home Occupation Permit)	3	35	96



Planning Division









# Building & Safety Division

	April 2020	May 2020	June 2020	2020 YTD	2019 Totals
Building Inspections	427	311	398	2,064	3,642
Permits Issued	88	113	120	543	860
Permits Applied For	103	120	108	632	1,094
Private Investment	\$3.605M	\$3.629M	\$4.289M	\$17.779M	\$33.916M



# Building & Safety Division

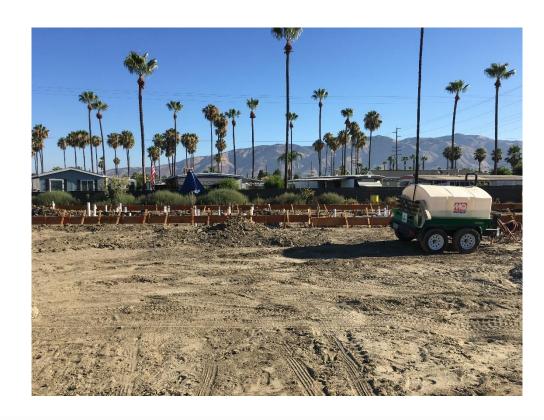
New Single-Family Residences		
2020	81*	
2019	211	
2018	375	
2017	235	
2016	155	
2015	102	

#### New Single-Family Residences





# Sonic – Ground Plumbing Inspection







# DR Horton Palisades Insulation Inspection







# DR Horton Palisades – Final Inspection







# Code Enforcement Division

	April 2020	May 2020	June 2020	2020 YTD	2019 Totals
Notice of Violation Issued	595	569	450	3,395	7,069
Citations Issued	41	62	52	345	1,068
Proactive Activities	615	620	481	3,772	8,451
New Inspections	90	117	139	707	1,624
Re-Check Inspections	583	645	398	3,206	6,981
Cases Closed	354	465	206	2,026	4,564
Total Cases	2,294	2,278	1,726	13,451	29,757

2018 Totals
7,081
994
8,613
1,618
7,078
4,452
29,836



### Front Yard Maintenance







## Weed Abatement







# Removal of Inoperative Vehicle







## Weed Abatement







### San Jacinto Trails Master Plan

- 2020 Excellence in Design Awards July 9, 2020
- Category: Planning & Analysis
- 2020 Merit Award







### Department of Public Utilities - Streets Division

#### **Asphalt Patching Material Purchased**

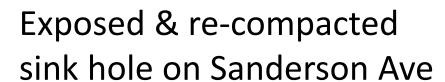
Year to Date

66.85 tons

















Replaced 18 faded or damaged intersection signs



### Department of Public Utilities - Streets Division















Replaced sign knock downs, removed trash & road debris, & shopping carts. In addition, sprayed 800 gallons of herbicide & filled 415 square feet of potholes

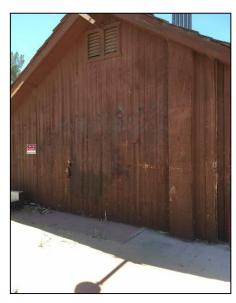


### Department of Public Utilities - Parks Division Graffiti Removal

Month	Locations
All 2019	656
First six months of 2020	339
July	96
Total	460











### Department of Public Utilities - Parks Division





Removed a downed limb from Julian Basin in the Cove

Cleared a lot of homeless in the area of Savory Lane at the request of Code Enforcement





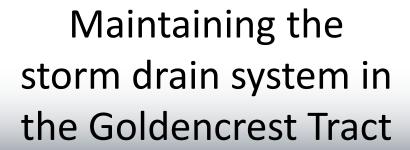


### Department of Public Utilities – Storm Water Division

# Jetting & Debris Report – JUNE 2020

Linear Feet Hydro-Jetted	9428 LF
Cubic Yards Debris Removed	
from Storm	63 CY









**Pipelines** 

of

### Department of Public Utilities – Water Division

JULY 2020		
Meter Leaks	35	
Meter Readings	4,293	
Meters Repaired	36	
Meters Replaced	16	
Valve Turnings	60	
Responded to Dig Alerts	99	

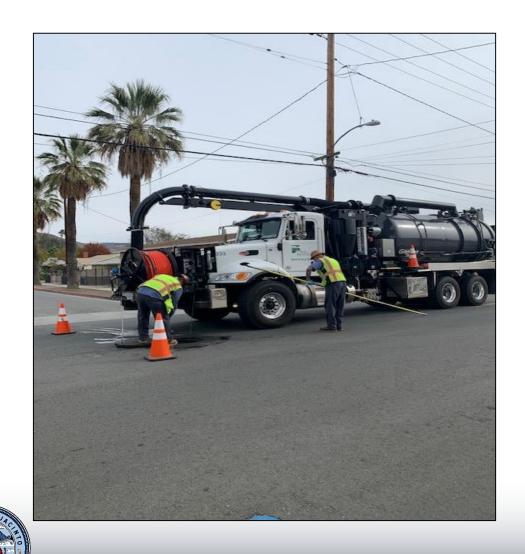




Service Line Leak Repair at 435 Potrero



### Department of Public Utilities – Waste Water Division



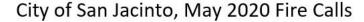
JULY 202	0
Miles of Sewer Line Cleaned	5.02
Miles of Sewer Line Videoed & Inspected	1.63

### SJFD – CalFIRE - Station 25/Station 78

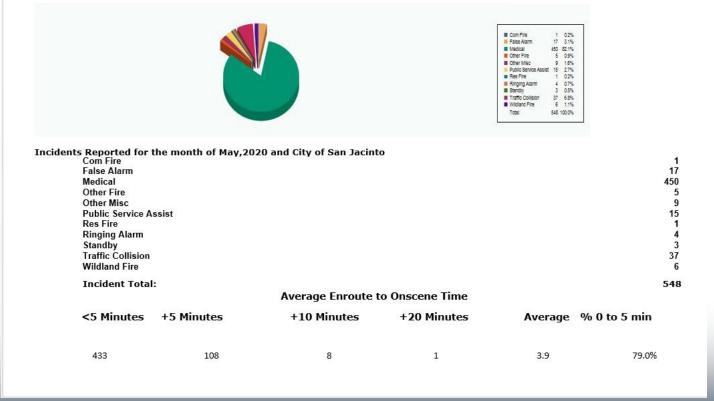
Congrats to Div. Chief Weiser appointed as new Fire Chief for Riverside County. County Fire Chief Weiser appointed Division Chief John Crater as Interim Chief for San Jacinto.

Emergency Medical Calls				
Month	Total Call	% of Volume	Avg. 0-5 Min	
May	450	82.1%	3.9 / 79%	
April	409	81.5%	4.1 / 76.7%	
March	426	77.7%	3.9 / 78.3%	
Feb	441	77.6%	NA	











#### SJPD – RivCo Sheriff's Station

### Part 1 Crimes

(Data compiled by the Central Crime Analysis Unit)

Crime	April	May	June
Homicide	1	0	0
Rape	1	1	2
Robbery	2	4	5
Aggravated Assault	16	26	25
Burglary	28	14	9
Auto Theft	19	24	26
Larceny Theft	66	68	60
<b>Total Part 1 Crimes</b>	133	137	127



#### SJPD – RivCo Sheriff's Station

#### Calls for Service

(Data compiled by the Central Crime Analysis Unit)

Туре	April	May	June
Priority 1	50	69	64
Priority 2	852	942	994
Priority 3	1173	1173 1315	
Priority 4	442	442 550	
Priority 5/9	150	125	132
Total Calls	2667	3073	3703

#### Average Response Times

Туре	April	May	June
Priority 1	6.6 min	6.5 min	6.1 min
Priority 2	19.1 min	19.7 min	20.8 min
Priority 3	33 min	39.1	39.1 min
Priority 4	44.6 min	61.2 min	67 min

The Riverside County Sheriff's Department strives to maintain an average response time of less than five minutes for Priority 1 calls for service.



- Priority 1: pose immediate clearly defined threat to human life, property & involve high level of violence with potential for serious injury.
- <u>Priority 1A</u>: pose or did pose immediate threat to human life or property.
- Priority 2: Urgent, but not life threatening. Disturbance with potential for violence & certain thefts.
- Priority 3: Non life threatening, not urgent, disturbance of the peace.
- <u>Priority 4</u>: with exception of several felonies, most past calls are Priority 4.

#### **Election Information**

- Last Day for Election Filing, unless an incumbent does not file is Friday, August 7<sup>th</sup>.
- If an incumbent does not file by that date, the incumbent may not run for election and the timeline for nominations is extended until August 12th.
- Currently, no filing papers have been pulled for the Elected Treasurer position. If the incumbent does not file, the filing date will be extended until August 12<sup>th</sup>.
  - City's Alternative Revenue Sales Tax Measure is qualified and will be titled "Measure V"

The Following Persons Have Interest in Elected City Council Positions (by date pulled)					
Name	Pulled	Returned	Qualified		
Crystal Ruiz	7/14/2020	No	No		
Russ Utz	7/16/2020	No	No		
Norris Smith	7/20/2020	No	No		
Jeremy Fontes	7/29/2020	8/3/2020	No		
Cynthia Stroffolino	7/30/2020	No	No		
Phillip Ayala	8/3/2020	No	No		
Brian Hawkins	8/3/2020	No	No		



# CITY OF SAN JACINTO - SOCIAL MEDIA JULY 2020 RECAP:

	Facebook	Instagram	Linkedin	Twitter	In The Loop	Nextdoor
Followers	3170	1053	169	115	290	5624
Engagement	8699	251	38	4	2887	2095
Clicks	4800	46	64	10	118	35

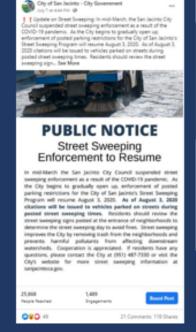
#### Facebook

Post Performance: SJ Live continues to be the highest performing. Facebook continues to be the platform used most by SJ audience.

#### Avg Engagement for SJ Live: 6844



#### Individual Posts that drove highest traffic:







# WEBSITE DEVELOPMENT JULY 2020 RECAP:

#### COVID 19 Page:

Continues to be updated with resources and City information

SJ Live streams on the page

Spanish version

#### Ignite San Jacinto

- Live as of 07/01/2020
- Has 7 subpages (all not finalized)
  - Find a Park Near You
  - Trails Map
  - Virtual Tutorials
  - Grants
  - Homeless Outreach
  - Community Partners
  - Links & Resources

#### **News Items:**

Upcoming City Council Connection Details
Economic Development Survey
Expanded Outdoor Dining
Street Sweeping

#### **Upcoming Updates:**

Water Infrastructure Information Page Ballot Measure V Information Page

