



# *City of San Jacinto*

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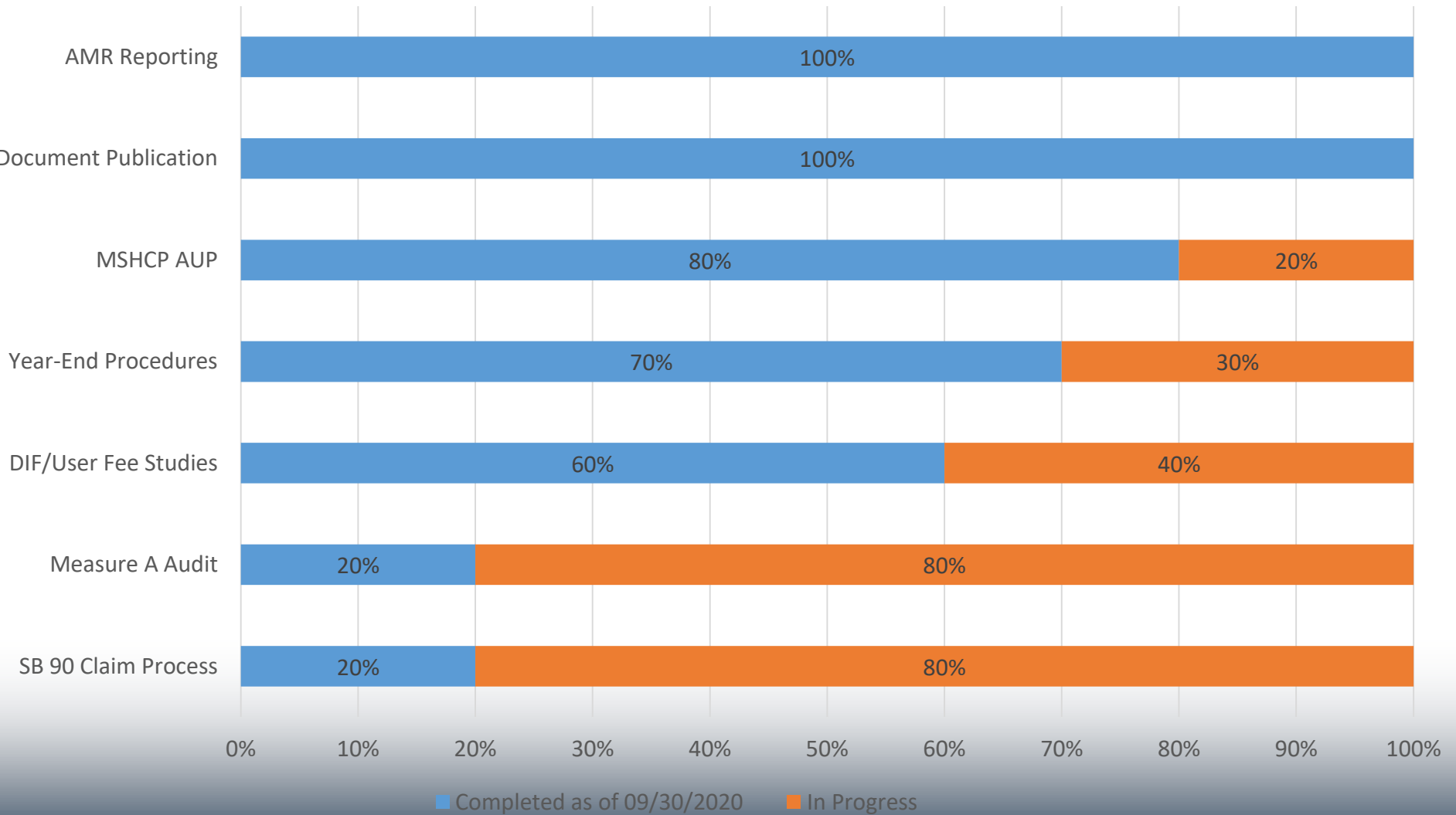
September 2020

City Manager Update – October 20, 2020

# Finance & Special Districts



## Key Compliance, Reporting and Projects



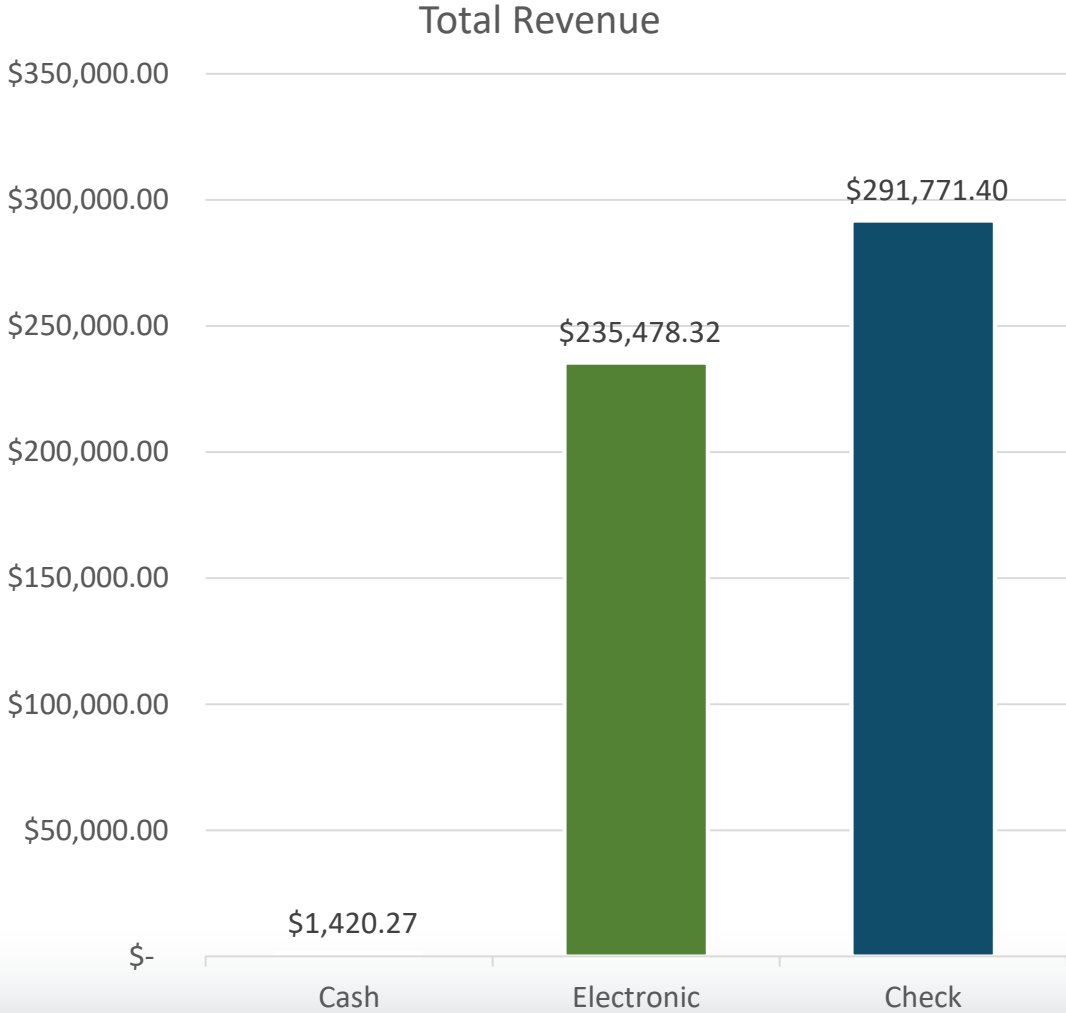
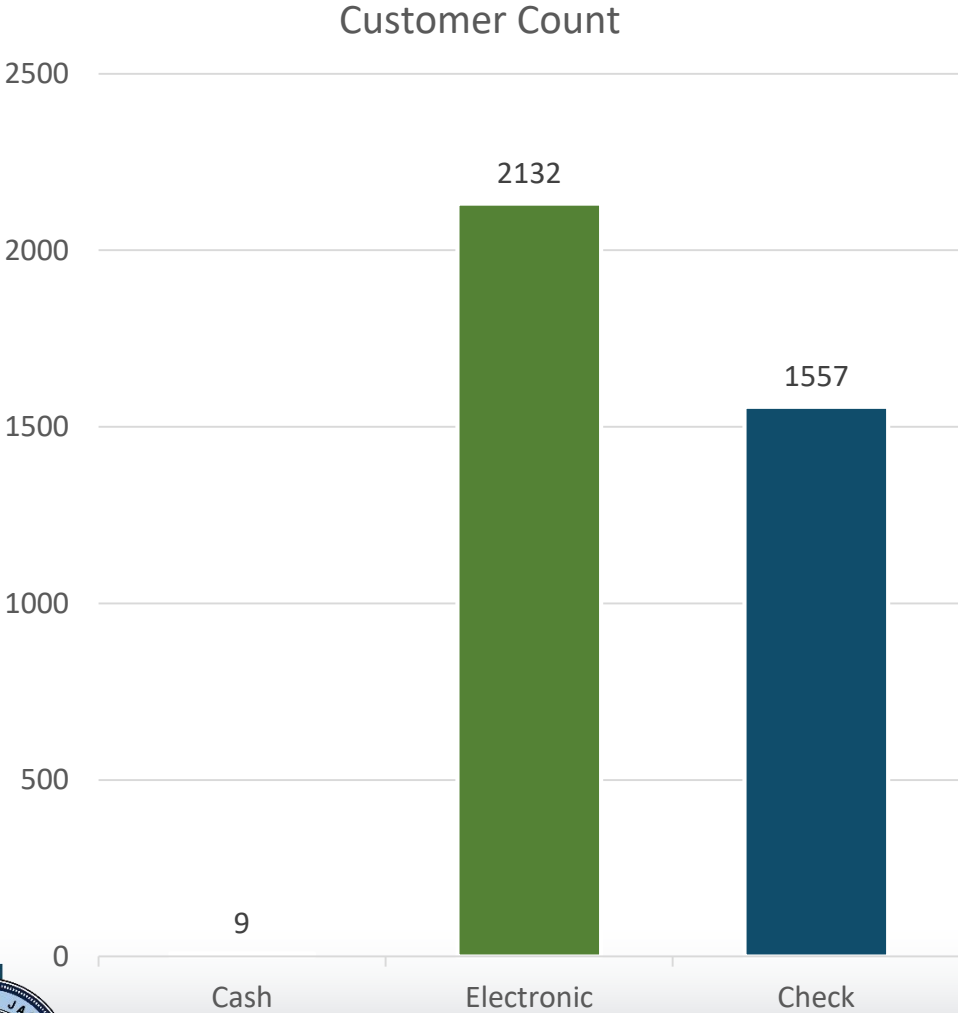
# Water Billing Overview

Payments Received	\$528,669.99
Invoices Mailed	4,180
Work Orders Processed	173
New Services	36
Closed Accounts	28

*Due to the effects of COVID-19, water disconnections for non-payment have been postponed.*



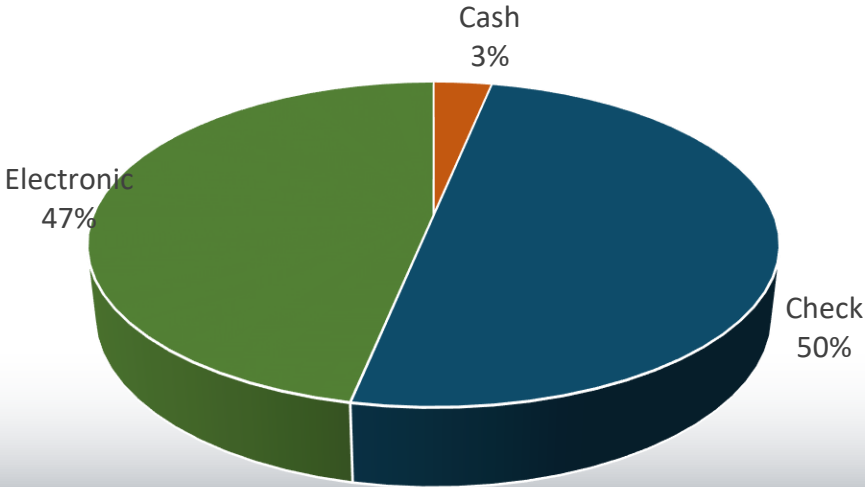
# Water Utilities Payment Methods by *Customer Count* and *Total Revenue*



# Business License Activity

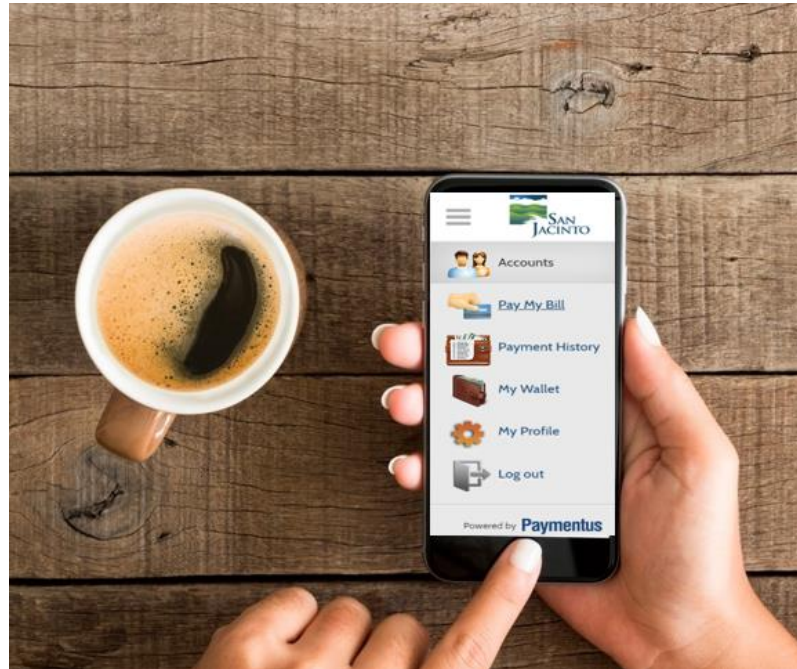
Total Active Business Licenses	2,575
New In-Town Licenses	16
New Out-of-Town Licenses	21
2020 Renewals Processed	25

Payment Method Statistics



# Several Ways to Pay

The City accepts electronic payments for utility billing, business license renewals and permits. For information, please visit the **Water Billing**, **Business License** and **Building & Safety** page on the City's website.



[www.sanjacintoca.gov](http://www.sanjacintoca.gov)



# Community Development Department Overview - Reception

	July 2020	August 2020	September 2020	YTD	2019 Totals
Phone Calls	1,908	1,738	<b>1,720</b>	13,070	11,167
Counter Visits	**	**	**	1,908	6,826
Total Customer Contacts	1,908	1,738	<b>1,720</b>	14,978	17,993

\*\*No Counter visits due to City Hall Closure in response to COVID-19



# Planning Division

	September 2020	2020 Totals	2019 Totals
Entitlements Submitted	9	58	54
Projects Approved	5	46	47
Over the Counter (Temporary Use Permit, Special Event Permit, Home Occupation Permit)	7	55	96



# Planning Division



# Building & Safety Division

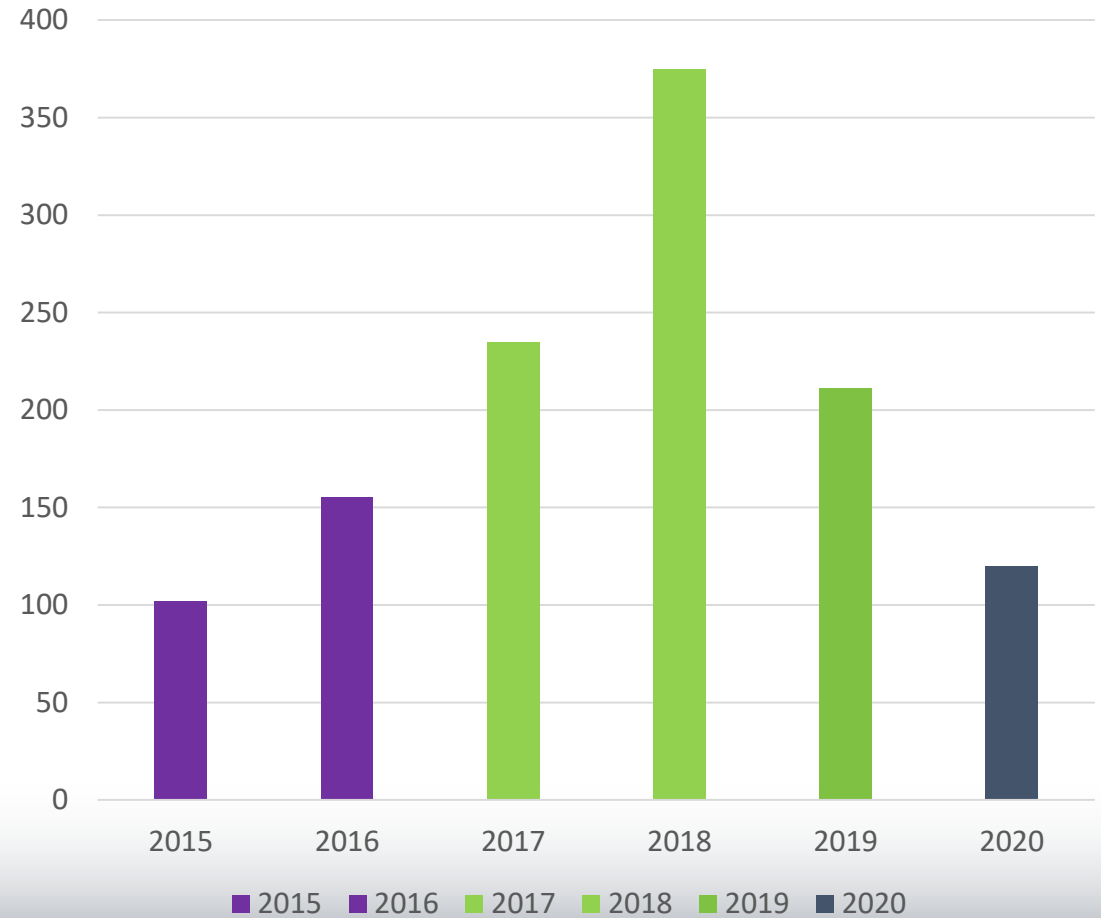
	July 2020	August 2020	September 2020	2020 YTD	2019 Totals
Building Inspections	466	302	<b>419</b>	2,832	3,642
Permits Issued	94	117	<b>122</b>	754	860
Permits Applied For	108	154	<b>43</b>	894	1,094
Private Investment	\$1.662M	\$3.633	<b>\$6.884M</b>	\$23.074M	\$33.916M



# Building & Safety Division

New Single-Family Residences	
2020	120*
2019	211
2018	375
2017	235
2016	155
2015	102

New Single-Family Residences



\*As of September 30, 2020



# AutoZone Last Lift Inspection



# Signature Homes Sheet & Shear Inspection



# 7-Eleven at Sanderson Combo Inspection



# Sonic Interior Inspection



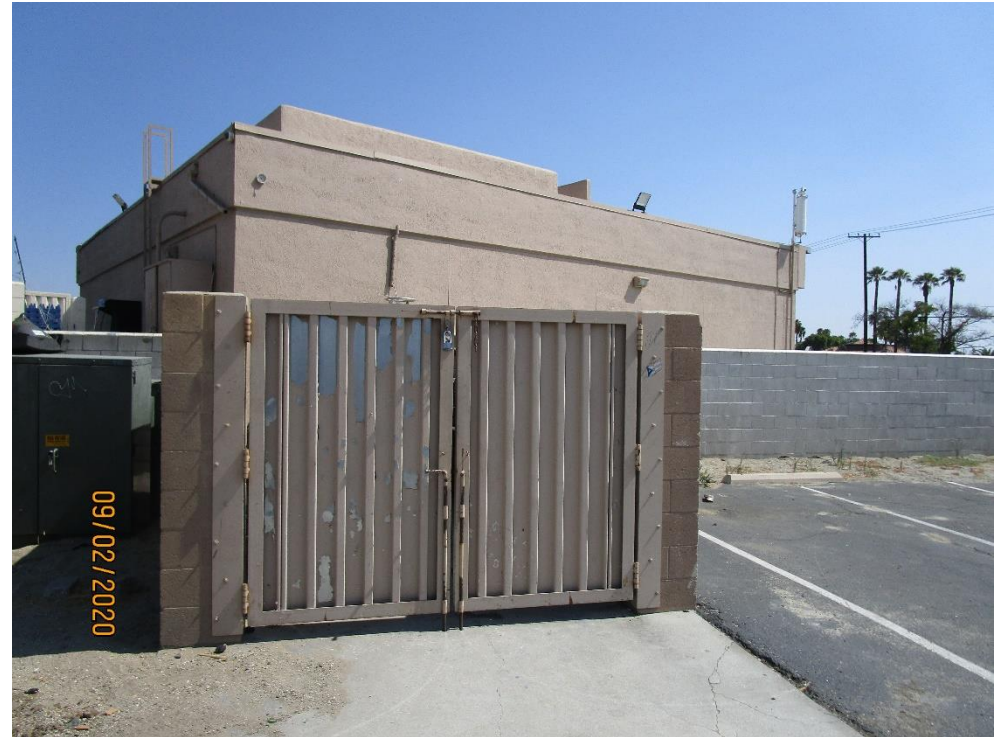
# Code Enforcement Division

	July 2020	August 2020	Sep 2020	2020 YTD	2019 Totals	2018 Totals
Notice of Violation Issued	478	596	<b>491</b>	4,960	7,069	<b>7,081</b>
Citations Issued	58	44	<b>26</b>	473	1,068	<b>994</b>
Proactive Activities	488	569	<b>596</b>	5,425	8,451	<b>8,613</b>
New Inspections	149	146	<b>159</b>	1,161	1,624	<b>1,618</b>
Re-Check Inspections	472	577	<b>591</b>	4,846	6,981	<b>7,078</b>
Cases Closed	287	352	<b>401</b>	3,066	4,564	<b>4,452</b>
Totals	1,932	2,284	<b>2,284</b>	17,667	29,757	<b>29,836</b>





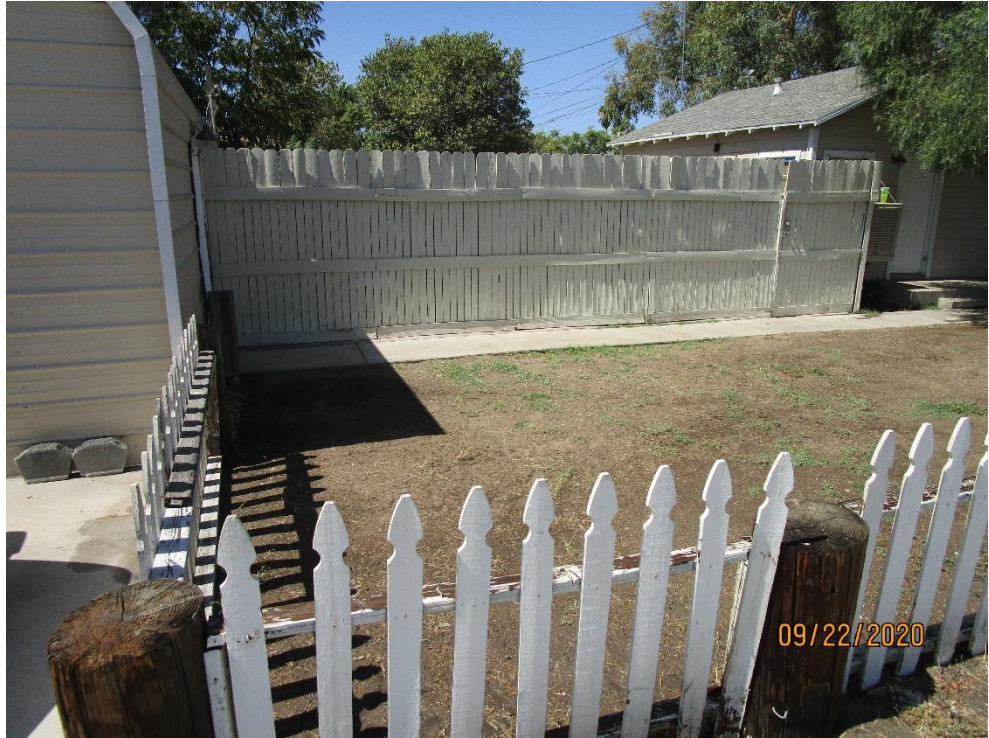
# Clean Up of Dumping



# Trailer Storage








# Inoperative Vehicle & Debris



# Weed Abatement



# City Manager's Office – Social Media Reach

**WHAT TO DO...**     

*"SAN JACINTO LIVE" STATISTICS PROVE SUCCESS – 3/19 – 10/5/2020*

FBLive	Reach	Engage	Comm ent	Share	Views	Total Interactions
31@SJ Live	191,186	34,356	1,201	608	88,338	315,689
8@3ThingsTh	38,925	3,479	169	95	14,138	56,806
<b>TOTALS</b>	<b>230,111</b>	<b>37,835</b>	<b>1,370</b>	<b>703</b>	<b>102,476</b>	<b>372,495</b>

## **SOCIAL MEDIA PLATFORM GOALS**

- **CONNECT COMMUNITY TO CITY HALL**
- **PROVIDE POSITIVE MESSAGING TO COMMUNITY**
- **SHOW IN REAL TIME THAT STAFF ARE HUMAN & DEDICATED TO IMPROVING QUALITY OF LIFE OF SAN JACINTO RES/BIZ'**
- **HAVE FUN PROVIDING FACTUAL INFORMATION**



# San Jacinto Sheriff's Station

New signage with new City Seal on the outside of the building will be going up in a week or so ...

Flagpole is being fixed and new flags are being installed in the next week or so ...



# City Clerk's Office – Election Reminder Nov. 3rd

The City Clerk's Office has been administering all election materials, campaign reporting & submission of items related to the election to the Riverside County Registrar of Voters Office. Candidates should continue to use the City Clerk's Office for all pertinent information related to the upcoming election on November 3, 2020.

In collaboration with the Riverside County Registrar of Voter's Office, City Hall is an official mail-in ballot drop off location. Residents wishing to drop off mail-in ballots for the November 3, 2020 election may do so by coming to City Hall, located at 595 S. San Jacinto Ave. and follow the directions to submit ballot in the locked and protected drop box approved and sent to the City by the Registrar of Voter's Office.

