



# *City of San Jacinto*

---

March 2021

City Manager Update – April 20, 2021

# Community Development Department Overview

	January 2021	February 2021	March 2021	2021 Totals	2020 Totals
Phone Calls	1,492	1,669	<b>2,042</b>	5,203	16,102
Counter Visits	**	**	**	**	1,908
Total Customer Contacts	1,492	1,669	<b>2,042</b>	5,203	18,010

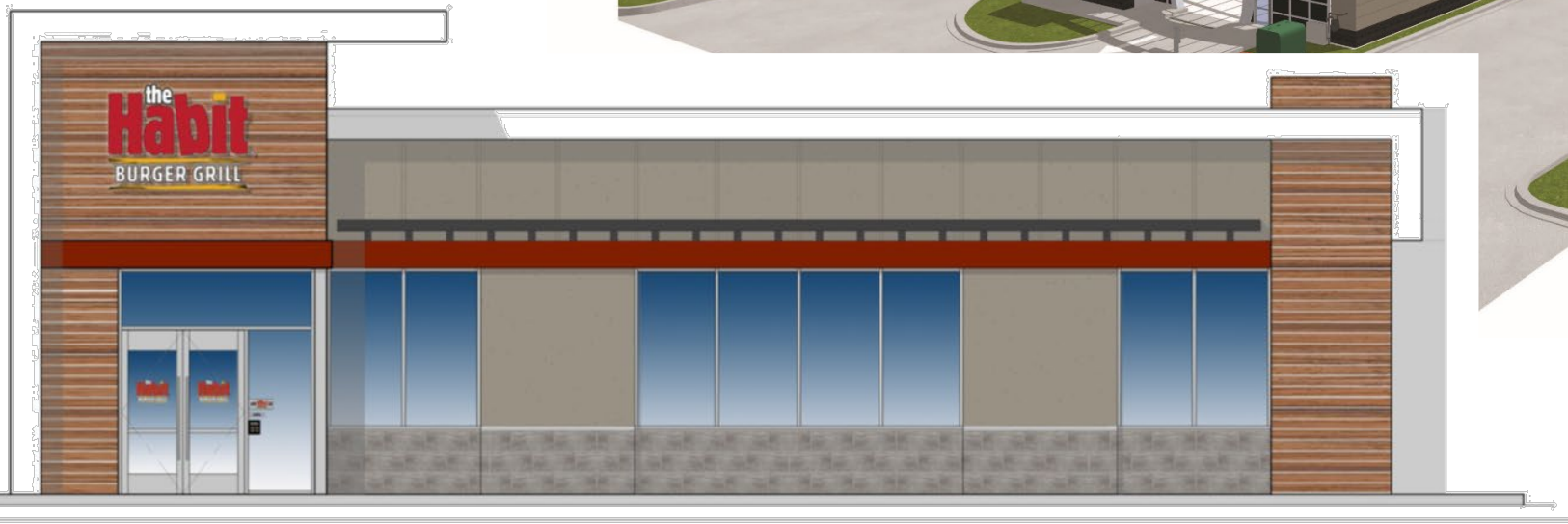
\*\*No Counter visits due to City Hall Closure in response to COVID-19



# Planning Division

	March 2021	2021 Totals	2020 Totals
Entitlements Submitted	13	29	83
Projects Approved	3	7	64
Over the Counter (Temporary Use Permit, Special Event Permit, Home Occupation Permit)	12	30	71

# Planning Division





# Building & Safety Division

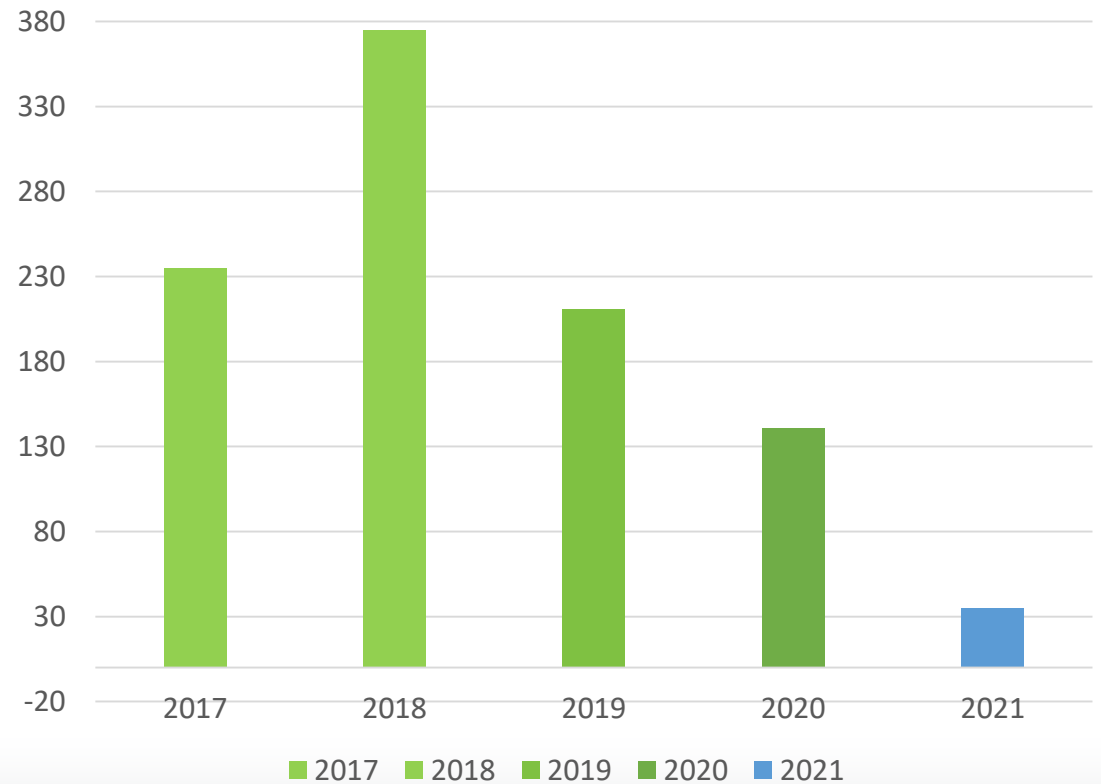
	January 2021	February 2021	March 2021	2021 Totals	2020 Totals
Building Inspections	335	343	<b>408</b>	678	3,845
Permits Issued	96	106	<b>88</b>	202	1,077
Permits Applied For	79	113	<b>154</b>	192	1,341
Private Investment	\$7.194M	\$3.245M	<b>\$1.238M</b>	\$10.439M	\$43.343M



# Building & Safety Division

New Single-Family Residences "Finaled"	
2021	35*
2020	141
2019	211
2018	375
2017	235

New Single-Family Residences



\*As of April 13, 2021

# Class Leasing Slab Inspection





# Demler Egg Ranch Footings & Slab Inspection - Prior to Pour





# Pacific Communities - Mosaico Model Homes Temp. C of O Inspection





# DR Horton - Pheasant Point Lath Inspection



# Code Enforcement Division

	January 2021	February 2021	March 2021	2021 Totals	2020 Totals	2019 Totals	2018 Totals
Notice of Violation Issued	224	429	638	1,291	6,479	7,069	7,081
Citations Issued	23	38	37	98	575	1,068	994
Proactive Activities	219	440	576	1,235	6,995	8,451	8,613
New Inspections	115	112	169	396	1,525	1,624	1,618
Re-Check Inspections	320	475	571	1,366	6,317	6,981	7,078
Cases Closed	165	242	330	737	3,945	4,564	4,452
Totals	1,066	1,736	2,321	2,802	25,836	29,757	29,836





# Side Yard Maintenance





# Graffiti & Weed Abatement





# Graffiti Abatement





# Wrecked Inoperative Vehicle





# Public Utilities - Streets Division

## Asphalt Patching Material Purchased

Year to Date

19.5 tons



Street maintenance crews removed yard sale signs, picked up roadside debris, palm fronds, tumbleweeds, tree branches, and shopping carts from all areas of the City



Streets crew installed or replaced 15 signs at various locations





# Public Utilities: Parks Division - Graffiti Removal

Month	Locations
All 2020	717
January	43
February	81
March	114

Patio Plaza



Rancho San Jacinto



Mead and Mistletoe



# Public Utilities - Parks Division



Tree trimming on Soboba Road at Soboba Springs



Tree Trimming at Meadowbrook I frontages



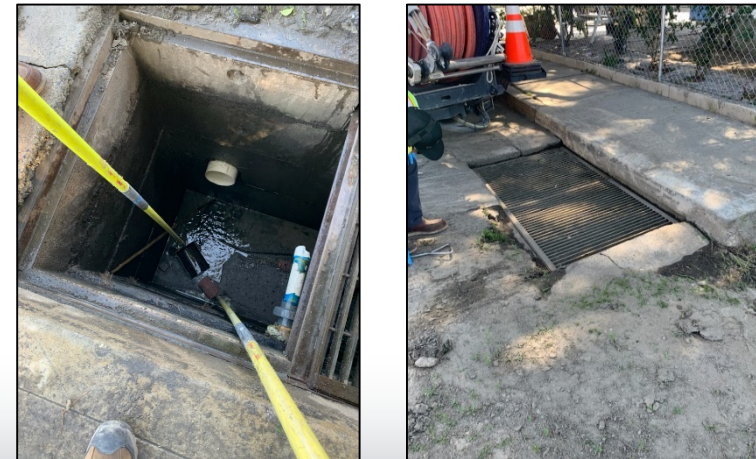
# Public Utilities - Storm Water Division

## Jetting & Debris Report – FEBRUARY 2021

Linear Feet hydro-jetted	2500 LF
Cubic Yards of debris removed from storm pipelines	22 CY



Clearing the storm water basin vault in The Ranch development



Jetting and videoing of the storm drain line on Jordan Ave. and Artesia St. west of Sheriff Ave.



# Public Utilities – Water Division

**MARCH 2021**

Meter Leaks	33
Meter Readings	4,370
Meters Repaired	10
Meter Re-reads	31
Meters Installed	9
Dig Alert Responses	118



Taco Bell's service line leak under fiber optic cables at Ramona Boulevard and State Street



# Public Utilities - Waste Water Division

MARCH 2021	
Miles of sewer lines cleaned	4.68
Miles of sewer lines videoed & inspected	1.27



# Economic Development

CALLING ALL BUILDERS & DEVELOPERS, AGENTS & BROKERS

## San Jacinto RESIDENTIAL DEVELOPMENT ROUNDTABLE

THURSDAY  
APRIL 22, 2021 | 9:00 AM  
FREE VIRTUAL EVENT

### DISCUSSION TOPICS

- SAN JACINTO DEPARTMENT CONTACTS
- OVERVIEW OF CITY PROCESSES
  - NEW PERMITTING SYSTEM
- CURRENT & PROPOSED PROJECTS
  - RESIDENTIAL & COMMERCIAL
- AREAS OF OPPORTUNITY
- GENERAL PLAN 2040 UPDATE
- HOME KIOSK PROGRAM
- HELP US, HELP YOU SESSION

Register at:

<https://bit.ly/2RbKDc7>

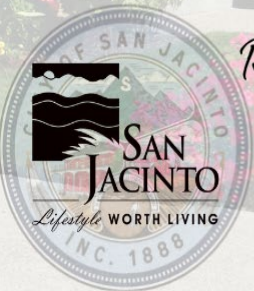
This FREE event will be presented by the  
City of San Jacinto Development Team  
Questions/Comments: EconDev@sanjacintoca.gov

Registration is required for this event.



SCAN ME

- ICSC IS VIRTUAL 2021  
Staff will be attending on-line meetings in the month of May
- ICSC-Vegas RECON tentatively scheduled for Dec 2021
- May 3 = EconDev Week  
Promoting events & biz on social media platform



# Economic Development

- The Habit/Tommy's – San Jacinto

*Approved via DRC*

- Dunkin31 – Tenant Improvements

*Signage is up – Grand Opening May 2021*

- Los Mareados Seafood & Entertainment

*Under lease, former Mason Jar Ranch*

- Rich Development = State/Ramona

*~90,000SQFT – RETAIL/RESTAURANT/SHOPPING PROPOSED FOR “THE MAGNET” CENTER*





# City Manager's Office

100% Solar Powered!  
City Controls Content

soofa sign

**The neighborhood news feed for smart cities.**



Build a display customized to your municipality's needs.

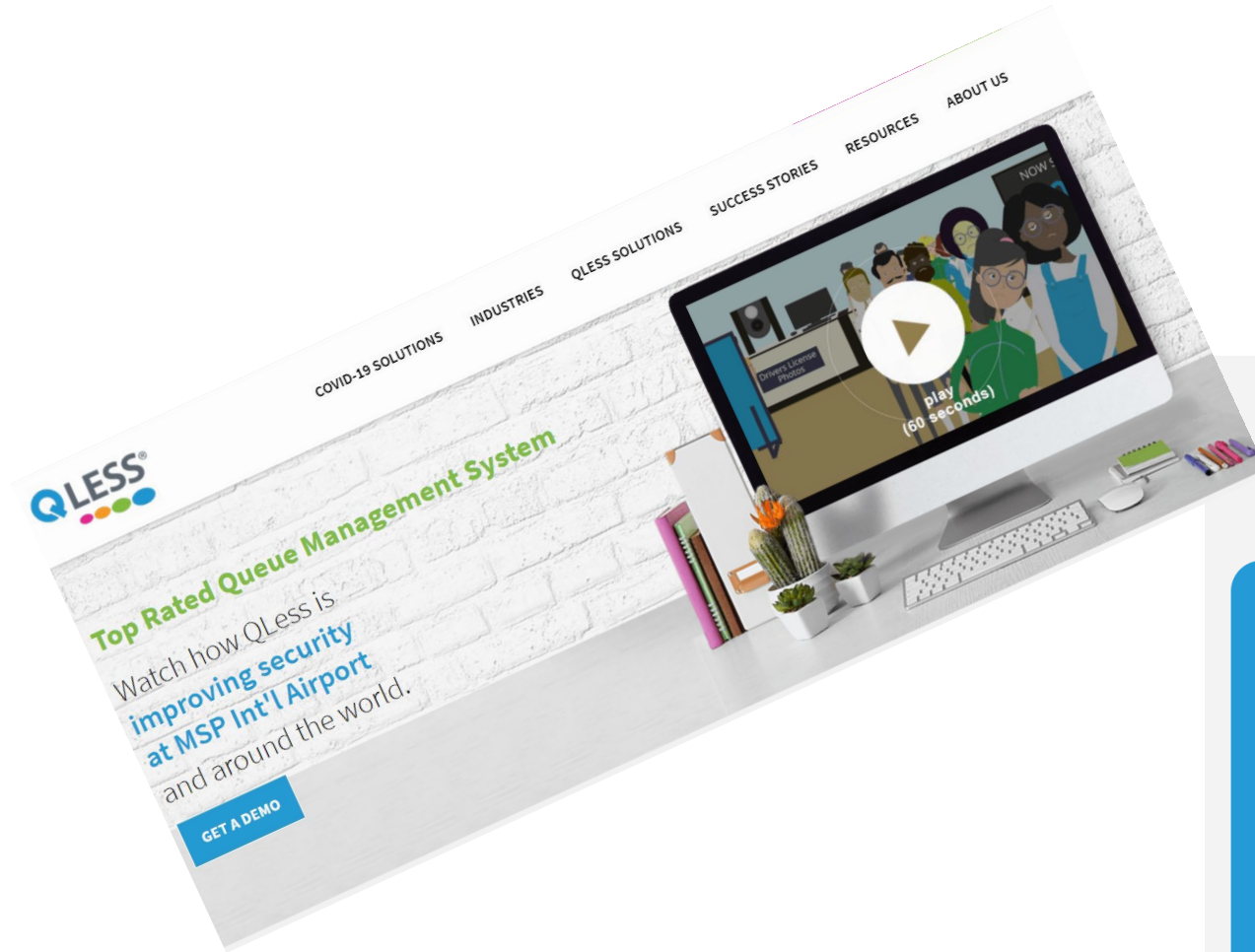
Digital display options include:

- Real-time transit schedule
- Events
- Opinion polls
- Emergency Alerts
- Social Media Feeds
- What's Open

Automatically share social posts, transit updates, and emergency alerts in real time. Localize messaging and reach specific neighborhoods with our online platform.



# City Manager's Office | Community Development Department



- Contactless Appointment Setting for City Hall Visits
- Allows Customers to Schedule On-Line via App
- Customers Wait in Vehicles Until Appt Time is Avail
- Allows for Tracking of Appts/Data Collection
- Assured of Appointments – Hassle Free

QLess can allow social distancing while still serving customers

We are helping to make customer journeys more efficient: eliminate lines, speed up transactions, and empty lobbies TODAY.



#### Remote Queuing

Disperse crowded lobbies by allowing customers to get in line from home, their vehicle, or work. They are told via SMS or App their wait time and when to arrive in the lobby.



#### Virtual Call-Back Queues

Avoid waiting room congestion. Customers join a queue remotely and receive a callback or video conference on their mobile phone when you are ready to speak with them. Customers know their place in line and their wait time.



#### Flex-Appointments

Give customers flexibility. Interactive appointments provide reminder texts and the ability to cancel, tell you they're running late, or reschedule right from their phone. Crowded lobbies are gone and no-shows decrease.





# City Manager's Office

- Ramona Expressway Median Art Project
  - Boulders, decomposed granite, curbing & rock installed
  - New median pilaster installed
  - Metal agave art pieces delivered & installation began today
  - Awaiting Delivery of Solar Up Lighting



Conceptual Design



Actual Art Piece